

Privacy Policy

Protecting your private information is our priority. This Privacy Policy applies to audiologysimulator.com, subdomains, affiliate sites for beta testing, and Audiology Technology Solutions, LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Audiology Technology Solutions, LLC include audiologysimulator.com and ATS (including other domains owned by ATS). The ATS website is a Software as a Service (SaaS) site. By using the ATS website, you consent to the data practices described in this statement.

Collection of your Personal and Other Information

In order to better provide you with products and services offered on our Site, ATS may collect Personally Identifiable Information (“PII”) that identifies an individual user or that could be used to contact or locate them, such as their:

- First and Last Name
- E-mail Address
- student ID
- Educational institution or affiliation

In addition to personal information, ATS may collect and store data and files that you create using the Theta audiology simulation software or Diida virtual audiometer. These data may be made available to other users within the program. You agree that any output generated by you via the Theta or Diida program or any data uploaded by you to the Theta or Diida program becomes property of ATS and may be used at ATS’s discretion.

If you purchase ATS's products and services, we collect billing and credit card information through Stripe.com, a 3rd party payment service. This information is used to complete the purchase transaction.

Use of your Personal Information

ATS uses your PII to create your account, to deliver the services you have requested, to communicate with you about products and services you’ve purchased, to offer you additional products and services, and to bill you. We also use that information to the extent necessary to enforce our website terms of service and to prevent imminent harm to persons or property.

Sharing Information with Third Parties

ATS does not sell, rent or lease its customer lists to third parties.

ATS may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to ATS, and they are required to maintain the confidentiality of your information.

ATS may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on ATS or the site; (b) protect and defend the rights or property of ATS; and/or (c) act under exigent circumstances to protect the personal safety of users of ATS, or the public.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by ATS. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the ATS website.

Use of Cookies

The ATS website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize ATS pages, or register with ATS sites or services, a cookie helps ATS to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same ATS website, the information you previously provided can be retrieved, so you can easily use the ATS features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the ATS services or websites you visit.

Security of your Personal Information

ATS secures your PII from unauthorized access, use, or disclosure. ATS uses the following methods for this purpose:

- SSL Protocol
- Stripe for payment information collection
- Encryption of passwords (including SALT and HASH protection)
- HTTPS redirect for secure connection

When PII (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, even with these measures, we cannot guarantee the security of PII. By using ATS websites and services, you acknowledge and agree that we make no such guarantee, and that you use our Website at your own risk.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality; • Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act; • Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent; • Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
 - Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

California Privacy Rights

In addition to the rights as explained in this Privacy Policy, under California's "Shine the Light" law, California residents who provide personal information (as defined by the statute) to obtain products or services for personal, family, or household use are entitled to request and obtain from us, once a calendar year, information about the personal information we shared, if any, with other businesses for marketing uses. If applicable, this information would include the categories of personal information and the names and addresses of those businesses with which we shared such personal information for the immediately prior calendar year. To obtain this information, please contact us via the Contact Information below with your message labeled "California Privacy Law".

Children Under Thirteen

ATS does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

E-mail Communications

From time to time, ATS may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Statement

ATS reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

ATS welcomes your questions or comments regarding this Statement of Privacy. If you believe that ATS has not adhered to this Statement, please contact ATS at:

Audiology Technology Solutions, LLC
Louisville, Kentucky

Email Address:
audiologysimulator@gmail.com

Effective as of October 28, 2022